



Heating Energy Assistance Program

Required Documents

- Social Security verification
- Proof of income
- Utility bill
- Photo ID

Eligibility 2024 Income Guidelines

Household Size	Monthly Income	Annual Income*
1	\$2,723	\$32,672
2	\$3,560	\$42,725
3	\$4,398	\$52,778
4	\$5,236	\$62,831
5	\$6,074	\$72,883

*Annual income is only used to determine eligibility for self-employed applicants. Eligibility for all others is based on monthly income.

Medical expenses from the previous 12 months may be deducted from household income.

Application Process

- The application process is completed during a phone or in-person* appointment.
- Application processing time varies from 2 to 8 weeks depending on how quickly required documents are received.
- Benefit amount varies based on household size, income, and other factors. Typically, benefits are paid to the applicant's fuel vendor and applied as a credit to the applicant's account.

*Call or visit our website for dates and locations of in-person appointments.

For more information or an appointment, call 207-610-5914

The Heating and Warmth (THAW) Fund

The THAW fund provides emergency heating assistance to residents of Hancock and Washington counties based solely on need.

There are no income limits for receiving THAW fund assistance.

Most THAW fund recipients receive a 100-gallon delivery of heating fuel or equivalent.

Generally, receipt of THAW assistance is limited to one time per household per year.

The THAW fund is entirely donor-supported, so receiving assistance depends on the availability of funds.

For more information or to apply for THAW assistance, call 207-610-5914

